

JOE'S AUTOMOTIVE

Thirty Years of Alignment Experience

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March 9, 2006

Jim DeLeo
Hunter Engineering Company
11250 Hunter Drive
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Dear Jim:

Wheel Alignment and Balancing has been an integral part of our business since 1973 and not something we take lightly. When your service technician, Ed Grasso, asked us to try your new software upgrade "SmartWeight", we were skeptical but willing to try it out. Well, the results have been super. Not only are we balancing wheels faster using less weight, it has also fixed two vibration concerns we had.

My son owns a Silverado SS with 20" wheels. There was a vibration present that we were unable to correct. When Ed installed SmartWeight on our Road Force balancer we decided to give it a try. We actually removed weight from the wheels and fixed the vibration in the process. It also fixed an AWD Mitsubishi that had an ongoing vibration concern.

In summary, SmartWeight gives us another tool to provide the excellent service our customers have come to expect from our business. Thank you for providing us with unmatched wheel service products and excellent service from Ed Grasso.

Sincerely,

Joe Heffernan

HUNTER
Complete Alignment Systems