

OLD FORGE LINCOLN MERCURY

March 8, 2006

Mr. Jim DeLeo
Hunter Engineering Co.
11250 Hunter Drive
Bridgeton, MO 63044

Dear Jim:

I just wanted to send you a quick note to let you know of our experience with your new SmartWeight balancer software in our Road Force balancer.

We have been both surprised and pleased with the results from the upgrade. Our technicians are extremely happy with the timesavings the new software affords them. But not only is the new software faster, it has proven to be a problem solver in terms of vibration resolution. One of our technicians had a vibration concern with his own vehicle. He had purchased a set of over-sized tires, which required an inordinate amount of weight to balance. He brought his vehicle in after hours one evening, and rebalanced them with SmartWeight. He was surprised to see that not only did the wheels require half the weight, his vibration is now gone. Needless to say, he won't balance any wheels on anything but SmartWeight.

In closing, I have to hand it to Hunter for delivering another "cutting edge" product to make our lives in the service department better and more profitable. Thank you for bringing this terrific enhancement to our store.

Sincerely,

Chuck Bernatowicz
Service Manager